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Design and Implementation of Visitors Queue Density Analysis and Registration Method for Retail Videosurveillance Purposes

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This thesis is devoted to development of density analysis and registration method for surveillance systems. Developed method of segmentation is based on initial background subtraction, temporal median filter and local binary patterns. In the literature review, a problem of queue density estimation was examined and investigated. Basic requirements were also analyzed. Software implementation was developed to implement segmentation. Results shows that method increases an accuracy of segmentation quality and also has an impact on efficiency by minimizing an impacts of movements in an area of interest.

Keywords: surveillance, retail, moving objects, background mask, local binary patterns, segmentation

I. INTRODUCTION

Modern conditions for the proper functioning of commercial and trading centers are disciplined management of their services staff with visitors, reduction of operational losses etc. The solution of these tasks are development of queue density estimation event registration systems, implementation of real-time management of trade center in general, processing videostreams within an area of interest, previewing and analysis of queue density, operation of such systems to increase efficiency of trading center, reduction of different kinds of losses, increasing of general discipline and, consequently, increasing of overall

efficiency of surveillance system, that are operating in trading centers are designed at most for monitoring actions and behavior of visitors, management and shipment of goods in a trading halls, in cash registers, etc. Tasks that are able to solve these tasks are monitoring of cash

transactions, monitoring visitors at points of sales terminals, visitors queues and flows management, estimation an amount of visitors etc. It would be important to note, that these systems are able to operate in a completely automatic mode and at most cases an operators interferences are not required, wherein they provide a records and registrations of all events and videofragments at any time and place of a trading centers, operations of different kinds of videoanalysis and motion detecting systems and so on.

For marketing purposes there are different possible options of how to use information from the video archives. First of all, that is an instant messaging and notification (for example a critical increasing of visitors amount in a queue at some period of time) and administrative functions such as: reporting that is based on data stored in a databases over time.

The goal of this thesis is to provide a review of a design and implementation our method, that allows an analyzing and registration a densities of visitors queues in trade centers near points of sales terminals in a scope of real time. An information that detector provides, allows management of commercial facilities to make decisions about an optimizing working schedule of a services staff, reconfiguration of trading points, increasing or decreasing the number of service points etc. Our method is based on a density estimation of visitors (foreground objects) in some predefined area of interest of videostreams frame. It takes into account only those visitors that are staying in video frame given area over time. The method operates with an input data that are videoframes estimated from videostreams of one or more fixed surveillance cameras that are mounted over cash terminals.

II. PROBLEM STATEMENT AND RELATED RESEARCH WORKS

An implementation of visitors queue density analysis method involves and can be decomposed to such tasks as estimation of a queue density value in real time and estimation of service staff efficiency. Previous scientific

researches that were provided in order to solve this task concentrated on estimation of the amount of visitors and analyzing a process their motion. Nowadays were proposed several approaches of solving a people counting task. One of these approaches is based on tracking people during their movement from one area of frame to the other.

In [1] a tracking of objects that are obtained from motion detection process is provided. Another approach is based on detection and recognition structure of objects [2]. The main goal of these approaches is foreground blobs detection that are representing people by identifying their attributes such as heads, feet or silhouettes. Also, it will be appropriate to note, that these methods are especially suitable for counting people in some situations such as crowds. These methods are based on clustering feature points and identification of each moving object in the crowd due to an independent movement of these objects.

Most commonly, for automatic people counting purposes the surveillance cameras, which are mounted above the plane of movement (e.g. ceiling) are used. This significantly simplifies the task of counting, by simplifying construction of model and also eliminates occlusions during moving of objects. For example, in [2] is given a method that is based on detecting people's heads, but it is substantially depends from a hair color and clothes, and also. The shape of human's head cannot be regarded as easily recognizable.

In [3] the method of counting people in a crowded domain is given. This method can be suitable to count people within cameras located above the head for example at the entrance of transports (such as buses). System based on this method requires three lines with a specific color. As long as people are getting into a transport, horizontal lines of each frame are filled into separate stacks. When the door is closed, an analysis of these stacks and people counting process is provided. Counting of people is performed using some mathematical morphology methods for separating blobs on binary masks of a frames. This method does not require a full sequence of frames and a special background color to make calculation because the method works in a scope of real time. In [4] purposed an algorithm that provides an analyses of two lines. Thus, a blob selection is based on segmentation that uses a discrete cosine transform. Blobs separations are performed on the basis of morphological operations, and their calculation is based on determination of the lines that blob crosses at first.

In [5] an approach based on Markov random fields for segmentation of moving objects and background modeling and spatial constraints was used. In [6] given review of a system that determines inhomogeneous moving objects and uses a mixture of dynamic texture models segmentation. In [7] given a method that is based on tracking motion of moving objects contours groups. This method based on transformation parameters between

frame and calibration parameters of camera. Another of methods is based on direct detection of people in frame. These methods can be separated into two categories: full object detection and object part detection. Method described in [8], is based on probabilistic segmentation patterns and shape features. In [9] a set of detectors using AdaBoost algorithm is used. This approach uses Haar wavelets used in face detection. In [10] presented an algorithm that distributes an object into seven parts and Viola-Jones method is used to determine the orientation of these characteristic features. In [11] splits object into several parts and is based on Haar wavelet features.

In summary, we can conclude that in most cases when appearance approach is used, that usually requires a lot of preprocessing and training state. These methods are highly dependent from human models constructed. In some cases are not compatible with such situations as blob occlusions, illumination changes, digital zooming and so on. The training processes can be very complicated [13] and therefore increases an installation and maintenance costs.

III. REQUIREMENTS AND ASSUMPTIONS

An input frame for a density analysis and people counting method can be estimated from any IP-camera with high resolution videosequences or from DSP camera. Nowadays, the most common types of IP-camera can transmit video frames within a frequency up to 30 frames per second and with resolution up to 12 MPixels. For data transfer, an input image is compressed using MPEG-4 or H.264 streaming video compression techniques. A software implementation based on RTSP method that supports RTSP protocol, which allows to remotely manage the flow of data from the camera, providing the ability to execute commands and to save data to files on remote server.

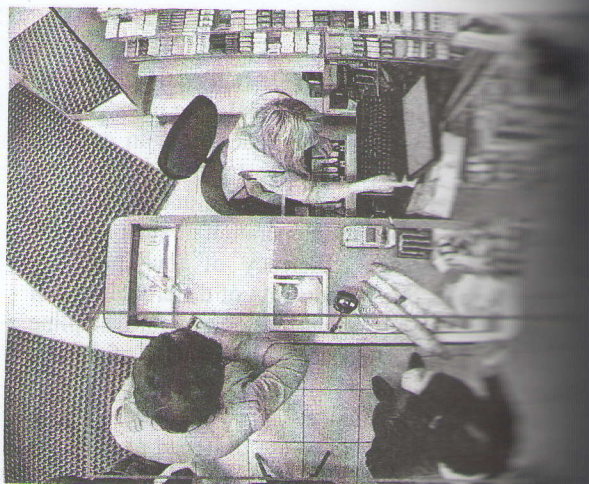


Figure 1. An example of input frame and rectangular regions of interest located nearby point of sales terminal

ers of camera. Another... protocol gives an availability to receive and... detection of people... audio and video streams from any network... be separated... or translating video streaming applications... and object... system supports ONVIF - a standard that defines... in [8], is based... of interaction devices such as IP-cameras, recorders, video servers, and video management... AdaBoost are... in particular, the ONVIF specification is based... web-services, RTP/RTSP protocols, SOAP... and video compression standards: H.264, MPEG-... The protocol is designed primarily to unify... video devices, from video surveillance... and is based... regardless of the brand and type, without the... their own SDKs, which is unique to each... and type of devices.

clude that in most cases... network camera (Fig. 1) should be placed at... 1.5-2 m above objects of interest, and have an... to maintain a statistical model when the scene... that is the scene devoid of foreground objects, changes, digital... computing a change in input frame, which is a... mask $B(x,y)$. A pixel format of an input image... from IP-camera required to be RGB24 and with... up to 5 MPixels. Then a frame is pre-processing... its size to 704x576 and by transforming it to... color space. A rectangular area of interest can be any... must be located nearby point of sales terminal.

IV. METHOD DESCRIPTION

types of IP-camera... method localizes blob on the zone of interest, it... provide a construction of binary mask in order to... up to 12 MPixels... in the area of interest. At first, an input... must be converted to HSV color space and then the... must be separated. For a spited channel V... estimation is provided by constructing a... mask using algorithm that consists of 5 steps:

1. Initialization of original model background.
2. Background $B_t(x, y)$ is generated at time t is... by splitting an input frame $I(x, y)$ to blocks of... For each block calculated difference in pixel... over the previous and current frame and determining... values in previous and current... updating background model... blocks containing 95-100 %

background model by using selective... for each pixel of video frame... of $n=k+1$ elements, in which... k -frame is recorded, and the... contained in the initial model... in step 1. The value of the... ascending order, and the search... middle of the cyclical buffer. Background $B(x, y)$ is by replacing its... in the middle element of

an example of input frame... located nearby point of sales terminal... binary patterns operator. For the... the local binary patterns

are used. This operator for each block estimated on step 2 provides labeling of its pixels using threshold the neighborhood of each pixel that is a center value of a local 3x3 window:

$$T(x_c, y_c) = \sum_{k=1}^P 2^k L(g_k - g_c), \quad (1)$$

where (x_c, y_c) – coordinates of central pixel, g_k – value of P neighborhood pixels, g_c – is equal to a pixel value in the center (x_c, y_c) . the function L can be defined as follows:

$$L(x) = \begin{cases} 0, & x < 0, \\ 1, & x \geq 0, \end{cases} \quad (2)$$

In general, the local binary patterns use a symmetrical set of neighbors. In this case, g_p corresponds to the values of P -equals in space pixels located on a circle with radius R . The histogram of the local binary patterns codes is calculated over all block of image and it can be used as descriptor of block texture. As shown in (1), local binary patterns are invariant to monotonic changes in pixel values.

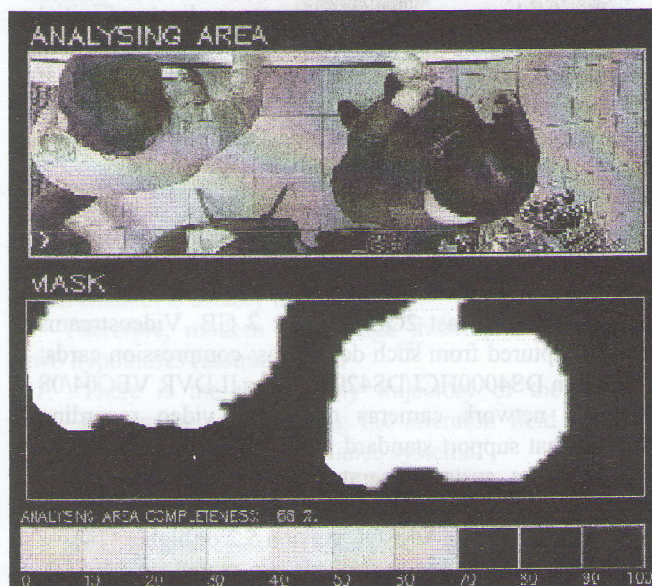


Figure 2. Input located area of interest, binary mask and value of binary mask completeness.

Step 4. Using conditional morphological filtering operators. The first morphological operation that is used for binary mask processing is erosion. This is a basic operation and its main task is to erode boundaries predefined area of a set of foreground pixels. Let X is a subset of E and lets denote the structure element B . The morphological erosion is defined by:

$$X \ominus B = \{x | (B)_x \subseteq X\}, \quad (3)$$

Using this operation, all sets of pixels which can entirely contain the structure element B will be contained in the eroded object.

The second operation that is implemented for a binary mask processing is a dilatation and its primary feature is to grow the boundaries the sets of foreground regions:

$$X \oplus B = \left\{ x \mid \left(\hat{B} \right)_x \cap B \neq \emptyset \right\}. \quad (4)$$

The results of algorithm implementation are shown in Fig. 2.

Step 5. Moving objects area estimation. At this step we provide an area computation of each segmented objects within binary mask. Area estimation of each objects is based on computation of their variance at current and previous frames. To compute areas of moving objects a method that is based on chain codes is used:

$$A = \sum_{i=1}^n c_{ix} \left(y_{i-1} + \frac{1}{2} c_{iy} \right), \quad (5)$$

where n - length of chain, c_{ix} , c_{iy} - x and y components at i -th element of chain c_i ($c_{ix}, c_{iy} \in \{1, 0, -1\}$), that denotes to coordinate changes x and y , y_{i-1} - y -coordinate of initial point at chain element c_i in predefined coordinate system. Segmented moving object is considered to be selected if the area ratio in the current frame to the previous frame does not greater then a predefined threshold that can be chosen in accordance to area of interest dimensions.

V. CONCLUSIONS

For a proper system operation of software, users PC must meet following hardware requirements: CPU frequency of at least 2GHz, RAM: 2 GB. Videostreams can be captured from such devices as: compression cards: Hikvision DS4000HCI/DS4200HCI or ILDVR VEC04/08 or from network cameras or digital video recording devices that support standard video playback and transfer ONVIF; The system operates on PCs with Microsoft Windows XP/7/8/10 operating systems and database management system MySQL version 5.2 or higher [14].

The results of queue analysis are stored on MySQL database server and can be represented with histograms (Fig. 3).

To connect to the server user must select servers IP address and port and enter user name and password. If connection succeeded, by default result data will be plotted and displayed for a current day. User can display data for any time interval with histograms steps: by month, weeks, days, hours or minutes and for any video channel from which results were recorded. Also previewing data module contains some functions that allows to save a displayed data to XLS, HTML, CSV and image files.

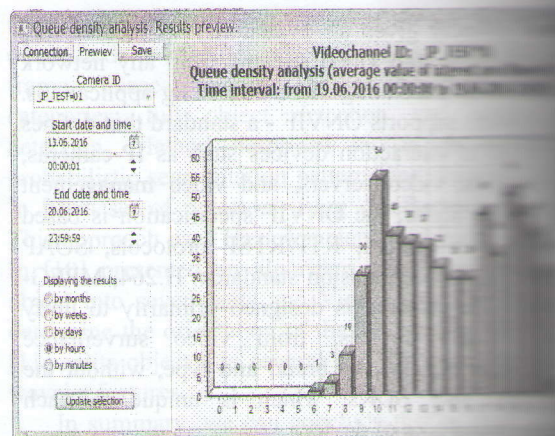


Figure 3. Queue density analysis results representation

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